#### AAA Branches

Cases Revie	25	
Correct Cases	22	88.00%
Error Cases	3	12.00%

	EHOL	Lases	3 12	2.00%			
Counts by Error	Reason			,	Total	% of reviewed cases	% of total errors
K MISSING APPLICAT	ION				1	4.00%	33.33%
O CONFLICTING OR I	NSUFFICIE	ENT INF	O		2	8.00%	66.67%
Counts by Error El	ement ]	Errors	re	% of viewed cases			
HOUSEHOLD COMP	OSITION	1	۷	1.00%			
SHELTER DEDUCTION	ON	1	۷	1.00%			
WAGES AND SALAR	RIES	1	2	1.00%			

Review Month 3/2014

AAA Branches

Cases Review	25	
Correct Cases	25	100.00%
Error Cases	0	0.00%

		% of	% of
		reviewed	total
Counts by Error Reason	Total	cases	errors

		% of
		reviewed
<b>Counts by Error Element</b>	<b>Errors</b>	cases

Review Month 3/2014

#### AAA Branches

ΔΔΔ	Cascades	West
AAA	Cascades	VV CSL

Cases Revie	50	
Correct Cases	47	94.00%
Error Cases	3	6.00%

Counts by Error Reason	Total	% of reviewed cases	% of total errors
K MISSING APPLICATION	1	2.00%	33.33%
O CONFLICTING OR INSUFFICIENT INFO	2	4.00%	66.67%

Counts by Error Element	Errors	% of reviewed cases	
HOUSEHOLD COMPOSITION	1	2.00%	
SHELTER DEDUCTION	1	2.00%	
WAGES AND SALARIES	1	2.00%	

#### AAA Branches

Cases Revie	wed	45
Correct Cases	44	97.78%
Error Cases	1	2.22%

Counts by Error Reason		Total	% of reviewed cases	% of l total errors
K MISSING APPLICATION		1	2.22%	100.00%
Counts by Error Element Errors	% of reviewed cases			
HOUSEHOLD COMPOSITION 1	2.22%			

Review Month 3/2014

#### AAA Branches

Cases Revie	15	
Correct Cases	14	93.33%
Error Cases	1	6.67%

Counts by Error Reason		Total	% of reviewed cases	% of l total errors
D POLICY INCORRECTLY APPLIED		1	6.67%	100.00%
Counts by Error Element Errors	% of reviewed cases			
HOUSEHOLD COMPOSITION 1	6.67%			

#### AAA Branches

Cases Revie	14	
Correct Cases	13	92.86%
Error Cases	1	7.14%

	Counts by Error Reason			Total	% of reviewed cases	% of d total errors
I	INCORRECT CALCULATION	IS		1	7.14%	100.00%
	Counts by Error Element	Errors	% of reviewed cases			
J	JNEARNED INCOME	1	7.14%			

Review Month 3/2014

#### AAA Branches

#### **AAA Lane**

Cases Reviewed		74
Correct Cases	Correct Cases 71	
Error Cases	3	4.05%

Counts by Error Reason	Total	% of reviewed cases	% of total errors
D POLICY INCORRECTLY APPLIED	1	1.35%	33.33%
I INCORRECT CALCULATIONS	1	1.35%	33.33%
K MISSING APPLICATION	1	1.35%	33.33%

<b>Counts by Error Element</b>	Errors	% of reviewed cases	
HOUSEHOLD COMPOSITION	2	2.70%	
UNEARNED INCOME	1	1.35%	

Review Month 3/2014

AAA Branches

1418

Cases Review	25	
Correct Cases	25	100.00%
Error Cases	0	0.00%

Counts by Error Reason Total % of reviewed total cases errors

Counts by Error Element Errors % of reviewed cases

Review Month 3/2014

#### AAA Branches

Cases Revie	25	
Correct Cases	21	84.00%
Error Cases	4	16.00%

	Counts by Error Reason	Total	% of reviewed cases	% of total errors
A	VERIFICATION MISSING	1	4.00%	25.00%
G	INFORMATION DISCOVERED THROUGH WQY2/	2	8.00%	50.00%
J	DATA ENTRY ERROR	1	4.00%	25.00%

	T	% of reviewed	
Counts by Error Element	Errors	cases	
CORRECT ADDRESS	1	4.00%	
CORRECT SSN'S	1	4.00%	
UNEARNED INCOME	2	8.00%	

Review Month 3/2014

#### AAA Branches

Cases Revie	25	
Correct Cases	21	84.00%
Error Cases	4	16.00%

	Counts by Error Reason	Total	% of reviewed cases	% of total errors
D	POLICY INCORRECTLY APPLIED	1	4.00%	25.00%
J	DATA ENTRY ERROR	1	4.00%	25.00%
K	MISSING APPLICATION	2	8.00%	50.00%

<b>Counts by Error Element</b>	Errors	% of reviewed cases	
CORRECT ADDRESS	1	4.00%	
HOUSEHOLD COMPOSITION	2	8.00%	
UNEARNED INCOME	1	4.00%	

Review Month 3/2014

#### AAA Branches

Cases Reviewed		44
Correct Cases	40	90.91%
Error Cases	4	9.09%

	Counts by Error Reason	Total	% 01 reviewed cases	% 01 total errors
G	INFORMATION DISCOVERED THROUGH WQY2/	1	2.27%	25.00%
J	DATA ENTRY ERROR	2	4.55%	50.00%
O	CONFLICTING OR INSUFFICIENT INFO	1	2.27%	25.00%

Counts by Error Element	Errors	% of reviewed cases	
CORRECT ADDRESS	1	2.27%	
CORRECT SSN'S	1	2.27%	
SHELTER DEDUCTION	1	2.27%	
UNEARNED INCOME	1	2.27%	

Review Month 3/2014

#### AAA Branches

Cases Reviewed		21
Correct Cases	18	85.71%
Error Cases	3	14.29%

_	Counts by Error Reason	Total	% of reviewed cases	% of total errors
C	REPORTED INFORMATION NOT ACTED UPON	1	4.76%	33.33%
G	INFORMATION DISCOVERED THROUGH WQY2/	1	4.76%	33.33%
О	CONFLICTING OR INSUFFICIENT INFO	1	4.76%	33.33%

Counts by Error Element	Errors	% of reviewed cases	
CORRECT ADDRESS	1	4.76%	
UNEARNED INCOME	2	9.52%	

Review Month 3/2014

#### AAA Branches

#### **AAA Multnomah**

Cases Revie	140	
Correct Cases	125	89.29%
Error Cases	15	10.71%

Counts by Error Reason	Total	reviewed cases	% 01 total errors
A VERIFICATION MISSING	1	0.71%	6.67%
C REPORTED INFORMATION NOT ACTED UPON	1	0.71%	6.67%
D POLICY INCORRECTLY APPLIED	1	0.71%	6.67%
G INFORMATION DISCOVERED THROUGH WQY2/W204	4	2.86%	26.67%
J DATA ENTRY ERROR	4	2.86%	26.67%
K MISSING APPLICATION	2	1.43%	13.33%
O CONFLICTING OR INSUFFICIENT INFO	2	1.43%	13.33%

Counts by Error Element	Errors	% of reviewed cases	
CORRECT ADDRESS	4	2.86%	
CORRECT SSN'S	2	1.43%	
HOUSEHOLD COMPOSITION	2	1.43%	
SHELTER DEDUCTION	1	0.71%	
UNEARNED INCOME	6	4.29%	

Review Month 3/2014

#### AAA Branches

Cases Review	15	
Correct Cases	10	66.67%
Error Cases	5	33.33%

_	Counts by Error Reason	Total	% 01 reviewed cases	% of total errors
I	INCORRECT CALCULATIONS	1	6.67%	20.00%
J	DATA ENTRY ERROR	2	13.33%	40.00%
0	CONFLICTING OR INSUFFICIENT INFO	2	13.33%	40.00%

<b>Counts by Error Element</b>	Errors	% of reviewed cases
CORRECT ADDRESS	2	13.33%
UNEARNED INCOME	1	6.67%
UTILITIES	1	6.67%
WAGES AND SALARIES	2	13.33%

#### AAA Branches

Cases Revie	wed	15
Correct Cases	13	86.67%
Error Cases	2	13.33%

Counts by Error Reason			Total	% of reviewed cases	% of total errors
J DATA ENTRY ERROR			1	6.67%	50.00%
K MISSING APPLICATION			1	6.67%	50.00%
Counts by Error Element E	rrors	% of reviewed cases			
CORRECT ADDRESS	2	13.33%			
HOUSEHOLD COMPOSITION	1	6.67%			

Review Month 3/2014

AAA Branches

Cases Revie	45	
Correct Cases	45	100.00%
Error Cases	0	0.00%

		% of	% of	
		reviewed	total	
Counts by Error Reason	Total	cases	errors	

		% of
		reviewed
<b>Counts by Error Element</b>	<b>Errors</b>	cases

#### AAA Branches

UNEARNED INCOME

2711

Cases Reviewed		25
Correct Cases	24	96.00%
Error Cases	1	4.00%

1

Counts by Error Reason			Total	% of reviewe cases	% of d total errors
D POLICY INCORRECTLY APP	PLIED		1	4.00%	100.00%
Counts by Error Element	Errors	% of reviewed cases			
SHELTER DEDUCTION	1	4.00%			

4.00%

Review Month 3/2014

AAA Branches

<b>Cases Reviewed</b>		15
Correct Cases	15	100.00%
Error Cases	0	0.00%

		% of	% of	
		reviewed	total	
Counts by Error Reason	Total	cases	errors	

		% of
		reviewed
<b>Counts by Error Element</b>	Errors	cases

UNEARNED INCOME 1

#### AAA Branches

3617

Cases Revie	wed	25
Correct Cases	24	96.00%
Error Cases	1	4.00%

Counts by Error Reason			Total	% of reviewed cases	% of d total errors
G INFORMATION DISCOVERED THROUGH WQY2/		1	4.00%	100.00%	
Counts by Error Element	Errors	% of reviewed cases			
CORRECT ADDRESS	1	4.00%			

4.00%

Review Month 3/2014

#### AAA Branches

#### **AAA Northwest**

Cases Revie	140	
Correct Cases	131	93.57%
Error Cases	9	6.43%

			0.4		
Counts by Error Reason		Total	% of reviewed cases	% of total errors	
D POLICY INCORRECTLY APPLIED		1	0.71%	11.11%	
G INFORMATION DISCOVERED THI	ROUGH WQY2/W204	1	0.71%	11.11%	
I INCORRECT CALCULATIONS		1	0.71%	11.11%	
J DATA ENTRY ERROR		3	2.14%	33.33%	
K MISSING APPLICATION		1	0.71%	11.11%	
O CONFLICTING OR INSUFFICIENT	INFO	2	1.43%	22.22%	

Counts by Error Element	Errors	% of reviewed cases	
CORRECT ADDRESS	5	3.57%	_
HOUSEHOLD COMPOSITION	1	0.71%	
SHELTER DEDUCTION	1	0.71%	
UNEARNED INCOME	3	2.14%	
UTILITIES	1	0.71%	
WAGES AND SALARIES	2	1.43%	